

## **Key Issues Briefing – Executive Member for Environment and Conservation**

### **Streetscene**

#### **Highways**

##### **Key Challenges include:**

- Delivery of demanding work programmes, particularly CPZ
- Recruitment and retention of engineers is proving increasingly difficult as a result many are on an agency basis, a review of the existing structure and recruitment packages is currently underway.
- The Street lighting and Engineering contracts are due for renewal in 2008.
- Improving Resident satisfaction with Roads and Pavements, and Street lighting.
- Maintaining the condition of the network to meet CPA requirements.
- Achievement of road traffic accidents KPI's are challenging.
- Value for money, understanding and demonstrating.
- The finalisation of the Asset Management Plan and addressing key issues as a result.
- Delivery of the Spine Road Project is challenging due to National Grid land and potential contamination issues.
- Delivery of TMA requirements was key requirements finalised, note this is a 'killer' KPI.

#### **Parking**

##### **Key Challenges include:**

- The Parking Review that has been undertaken by the ALG could severely impact on performance by limiting powers particularly with clamping and removal and thus impacting on revenue generation and the ability to invest in services.
- Working closely with Highways and dependency for infrastructure
- Demanding programmes of work, particularly CPZ
- Delivery of Pay and Display programme.
- Complete refurbishment of CCTV control room and extension of network.
- Abandoned Vehicle contract implications if service is terminated.
- Implementation of new parking charges structure, if approved.
- Highly visible service both internally and externally.
- Altering the perception of parking with residents and members.

#### **Waste Management**

##### **Key Challenges include:**

- To improve BV199 score, addressing detritus performance is key issue.
- To reach agreement with Accord that the street cleaning element of the contract is monitored to aligned with BV199
- Development of integrated waste management contract for 2009.
- Delivery of recycling strategy, key initial areas include;
  - Roll out of commingled round 6 goes ahead in April centred mainly in Haringay ward. Further roll-outs to all properties that can receive the service in the next 18 months.

- Introduction of Compostable bags for food waste.
- Integration of external contractor Recycling Team into Waste Management Team
- Homes for Haringey Repair and maintenance contract is currently out for tender, the outcome could affect the provision of fleet to HfH through the integrated Waste Management and Transport Contract.
- Ashley Road : there remains issues with the electrical supply to the main vehicle workshop.
- Further joint working with Enforcement required to address key service areas i.e. dumping.
- Customer Satisfaction to improve scores for Street Cleaning, Recycling and Refuse.
- Value for money, understanding and demonstrating.

## **Recreation Services**

### **1. Performance**

**1.1** MORI tracked Satisfaction, Use and Improvement showing significant improvement between 2003/4 and 2006/07, for both Sports and Parks Services (See table below).

			London Averages	
			06/07	03/04
<b>Sports</b>				
• Satisfaction (very/fairly satisfied)	47%	39%	47%	49%
• Use (at least once a month)	34%	26%	35%	35%
• Improvement (got better)	36%	18%	23%	20%
<b>Parks</b>				
• Satisfaction (very/fairly satisfied)	72%	66%	75%	72%
• Use (at least once a month)	77%	69%	76%	69%
• Improvement (got better)	38%	21%	31%	22%

- Use and Satisfaction on a par with London.
- Rate of improvement has doubled in the last 3 years, and is significantly above the London average.

**1.2** Sports and Leisure user visits are up 6% on target, and 26% up on 2005/6, and meeting the investment borrowing costs.

**1.3** TNS Annual Residents Satisfaction (Good/Excellent) has improved by 5% for Parks (52-57%) and by 9% for sport (34-43%) between 2005/6 and 2006/7

**1.4** Open Space Cleanliness is up 4.5% on target at 84.5, and the service will be switching to the BV199 ENCAMS monitoring of litter and detritus from April 2007.

**1.5** Borough Adult Sports and Physical Activity participation and Volunteering rates are in CPA middle upper quartile at 28.57% and 5.5% respectively.

**1.6** External assessment and recognition is strong, with 7 Green Flags, London in Bloom recognition, maintenance of Quality Assurance accreditation, and Culture Block 3 Star contribution.

## **2. Priorities and Action**

### **2.1 'Making Haringey one of London's Greenest Boroughs' and 'Creating a Better Haringey: cleaner, greener, safer.'**

Our action plan will be drawn together and delivered through the 'Improving the Natural Environment' strand of the 'Greenest Borough Strategy'. Our open space improvement programme will continue to focus on raising standards, renewing infrastructure, and improving access and use. It will be set within a wider public realm and area working focus, and contribute to the Local Area Agreement Implementation. Key projects include:

- Implementing and developing the Groundwork partnership.
- Delivering major open space regeneration projects at Markfield, Chestnuts, Belmont and Lordship Recreation Grounds, with an investment of £4m.
- Developing UDP/PPG Open Space, Play and Sports provision standards.
- Sustaining and improving our renewal and upgrade programme, targeting 8 'Green Flags' with the addition of Finsbury Park in 2007.
- Complete the review of open space staffing and supervision, and establish the 'Parkforce' for Haringey.
- Deliver a £80k Tree Planting programme.

### **2.2 'Encouraging lifetime wellbeing at home, work, play and learning.'**

Developing better facilities, improving access and extending opportunities will drive our improvement programme, with a focus upon increasing sports and physical activity participation, particularly amongst vulnerable communities and young people. Health, volunteering and outcome achievement targets will be closely aligned to both the CPA Cultural Block and Local Area Agreement priorities. Our action plan will be embraced and driven through the wellbeing Strategic Framework, in partnership with Haringey's Teaching Primary Care Trust. Key projects include:

- Maintaining and developing our Youth Sports diversionary/development programme.
- Develop our Healthier Lifestyle programmes in Leisure Centres and Open Spaces.
- Sustain and develop the sports scholarships programme.
- Establish and develop a volunteering programme.
- Contribute to design, access and operation of BSF funded facilities, in developing 6/7 'Active Zones' in the Borough.
- Develop master plan, business plan and funding package (capital and revenue) for White Hart Lane Community Sports Centre.

### **2.3 ‘Delivering excellent, customer focused cost effective services’**

Improving value for money, consultation and customer satisfaction will be our key improvement themes. We will be actively market testing services on both cost and quality, whilst encouraging external assessment of the services that we provide. Projects will include:

- Completing the refurbishment of changing facilities at Park Road Leisure Centre, and plant upgrades at both Tottenham Green and Park Road.
- Complete a detailed review of Recreation Subsidy and Income Policy.
- Implement the preferred leisure Transfer option.
- Prepare to market test our Grounds Maintenance Services.
- Establish an Approved Suppliers list for sports/ development/ coaching.
- Establish a marketing programme, including a specific focus on strengthening our branding.

### **Key Transport Issues**

#### *Rail:*

#### West Anglia Route Development [WARD]

The Council is supporting enhancements to capacity on the West Anglia line from Liverpool Street to Cambridge/Stansted. The TfL document T2025 which sets out the transport projects needed over the next 20 years or so to meet growing employment and housing demands includes the suggested 4-tracking and longer trains. The land has been safeguarded for the 4-tracking. The scheme is supported by North London Strategic Alliance. Enhancements to rail capacity is considered essential for the sustainable development of Stansted Airport particularly as BAA are planning application to expand capacity on the existing single runway and are proposing a second runway [Generation 2] to commence 2013. BAA has completed consultation on the expansion based on the existing runway and are currently consulting on G2.

BAA has indicated that they do not consider WARD to be necessary but that longer trains may be required and offer the possibility of non-stop trains to Stansted from Liverpool Street. However, the impact of the second runway needs to be assessed independently. There is the danger that most of the capacity on the line to Cambridge and Stansted would be taken up by Stansted services rather than local services meeting the needs of local communities especially in regeneration areas such as the Upper Lee Valley and Northumberland Park.

#### *Underground:*

The main issues are the capacity of the Victoria and Piccadilly lines for which during peak periods passengers are standing south of Finsbury Park on the Victoria line and from Wood Green on the Piccadilly line. The PPP would provide some enhancement of capacity but this is unlikely to meet demand in the corridor.

*Road:*

North Circular Road

TfL Street Management are progressing an environmental and safety scheme for the North Circular Road between Green Lanes and Bounds Green Road, costing about £44m which is due to be completed by 2011. The 4 boroughs in the NLSA have sought much greater investment to reduce congestion and delays on this section as the bottleneck diverts traffic onto inappropriate residential roads off the NCR in Enfield and Haringey. TfL have promised £4m to alleviate the affects of this rat running traffic and we are working with Enfield in developing traffic management/calming proposals. Enfield, Haringey and Barnet supported the Mayor in seeking additional Government funding for a significant enhancement to the NCR.

Although Haringey has supported the Enfield and Barnet in seeking expansion of the capacity of the section of the NCR between Bounds Green and Green Lanes, study work undertaken in 2000 showed that some 30% of the traffic on the NCR has an origin and destination in adjacent boroughs to the NCR with about 30% of trips being less than 10km. There is a risk that enhancing the capacity of the road would encourage orbital and radial car based commuting.

Tottenham Gyratory

TfL are progressing options for the proposed two-way working of the gyratory. No details have been obtained although some property and land take will be necessary. TfL have funding allocated for study work only currently. The overall cost of the scheme is about £51m and design estimated to be complete in 2009.

Related to this is the possible redevelopment of Tottenham Hale for which scheme options are being developed by TfL.

*Growth*

A key challenge is to meet the Borough's regeneration objectives sustainably. This also relates to the Government designated growth areas and the focus on housing growth. Major developments such as at Heartlands and GLS site will place additional pressure on public transport and the road network. Expansion of public transport capacity is likely to be necessary to support such developments without worsening travelling conditions for current users.

**Better Haringey**

Key priorities / issues 07/08:

**Greenest Borough Strategy**

In May 2006, following the local election, Members agreed a set of new priorities for the future Better Haringey programme which included the aspiration that Haringey would become the greenest borough in the capital. This overarching, strategic objective will inform and shape the programme of

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work for Better Haringey during the lifetime of this administration. A new programme of separate but related 'green' projects is now being developed and includes:

- Raising resident awareness and involvement
- Improving the Borough's natural environment
- Using our resources more efficiently
- Sustainable construction
- Improving and promoting sustainable transport

The key areas of work, milestones and targets for each of the work-streams are currently being developed and will be agreed by the Better Haringey Members Working Group in April.

### **Green Fair**

A key project for Better Haringey during 2007 will be to produce and stage the first Haringey Green Fair at the end of June. This event will combine the established Better Haringey awards with two days of information, education and entertainment about what the Council is doing to protect and improve the natural environment and how residents can get involved and play their part in reducing the impact of climate change. It is anticipated that around 2,000 residents and school pupils will attend the event at Alexandra Palace.

### **Improving Environmental Services on Homes for Haringey Estates**

A key current priority for Better Haringey is a project aimed at working with Homes for Haringey to improve the quality of cleanliness of housing estates. This piece of work links closely the Better Haringey Estates Improvement Programme ( a £1.4 million investment programme during 2007/8) and includes enhanced grounds maintenance, strengthened enforcement on estates (particularly around tackling dumping and fly-tipping, as well as other anti social behaviour) and improving monitoring and reporting arrangements for the waste management contract.

### **Clean Sweep**

Clean Sweep is a project that brings together a range of front line services across the directorates to tackle cleanliness and grounds maintenance on a rolling programme in each of the neighbourhoods. A key aspect of the project is the involvement of local residents and external partners with the Police, Safer neighbourhood Teams, Community Payback and Registered Social Landlords all playing an active part in the programme of work.